

Conditions of Use

You can buy our products in our web shop 24 hours a day seven days a week. The use is free. We offer you a comfortable shopping of knowing that your purchase is 100% secure because we guarantee quality products and the possibility of returning orders.

100% SATISFACTION GUARANTEE! We guarantee that everything you buy from us is free from defects in material and workmanship.

Registration

Registration is required for the successful implementation and delivery of your order. Listed below are the benefits of registration on svetila.com:

- Ordering the products
- Adding product in to the wish list
- Overview of the purchased products
- Overview of all the orders
- Overview of the status of the orders
- Tracking shipments
- Downloading and printing your invoices at any time in the future
- Cashing the discounts and coupons
- Writing products reviews
- Writing customer testimonials
- Adding a link of your company web page - back linking
- Newsletter via e-Mail - if the client has implicitly agreed
- And even more...

Each registered user gets his/her own user name and password with which he identifies himself. The password is classified and known only to the user. In case he forget his password the system sends him a new one.

The user is obliged to assure that only he will use his password and user name or an authorized person instead of him.

Gift vouchers and coupons

We offer you a chance of buying gift vouchers - coupons, which you can give as a present. The vouchers - coupons are included automatically in the preview of the order and is seen before confirming and finalizing the order.

Discount

For regular customers and companies with large quantities of purchases, the amount of discount will be negotiated individually. Discount is included automatically in the preview of the order and is seen before confirming and finalizing the order.

Conclusion of the contract

Product presentation in the web shop does not represent a legally binding offer, but an optional web catalogue.

By clicking the button "Confirm Order" you are submitting a binding order for the products in your shopping basket.

Order confirmation is performed simultaneously with order acceptance, directly after the delivery of the electronic message. With this the contract of sale is concluded. The contract comprises the specific order information and the terms and conditions.

An integral part of the contract are all the terms and conditions of business of Svetila.com d.o.o. They are visible at the following links:

[[Payments](#)]

[[Prices and taxes](#)]

[[Delivery](#)]

[[Reclamations and returns](#)]

[[Complaints and disputes](#)]

We save the contract text and send you the ordering information by e-mail. The Terms and Conditions can be viewed on any time here:

[[Conditions of Use](#)]

The contract language is English.

Domžale, 10 Jan 2020